



MindaClient Security

1. **Intrusion Detection and Prevention**

The system employs a combination of hardware, software, and web application firewalls alongside top-tier real-time antivirus, anti-malware, and external detection tools to continuously safeguard the server from threats.

2. **Data Backup**

All servers within our network are backed up hourly, with backups encrypted both in transit and at rest. The backup process is continuously monitored.

3. **Failover**

We use real-time data replication and server synchronization to ensure continuity. Failover services on AWS Cloud use IP switching to minimize downtime.

4. **Encryption of Personal Data in Transit**

All data transferred between clients and the server is encrypted using HTTPS to ensure confidentiality and integrity.

5. **Authentication and Multi-Factor Security**

Access is restricted to authenticated users, with strong password policies, enforced password rotation, and multi-factor authentication (MFA) using one-time passcodes for enhanced security.

6. User Access Control Management

We enforce strict control over server access, limiting it to authorized users, specified networks, and designated devices.

7. Data Retention and Archiving

Data is securely stored, archived, and deleted in compliance with GDPR policies. Safeguards prevent accidental deletion, ensuring only authorized actions are performed.

8. Software Updates

Updates and security patches are installed regularly by the server management team to ensure the integrity of our software.

9. Data Centre

All servers are housed in Irish data centers with Tier III classification and ISO certifications, ensuring high standards of security, quality, and compliance. Backups are always maintained within the EU.